#### Convenient and **INFORMATIVE** To Residents

Massey, we provide service at the most ivenient time for you and your residents. We Jip you with a Pest Prevention Resource Book itaining pertinent facts about pests and checklists ielp residents prepare for treatments. One of ssey's greatest strengths is the partnership that is It between our team and our customers.

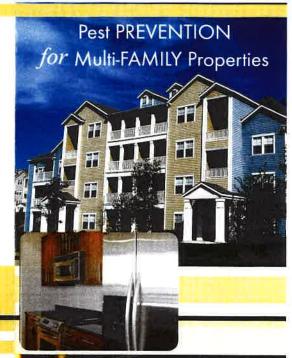


## Experts Protecting

YOUR Residents

Our service is backed by a team of entomologists and technical directors who regularly monitor and update our service protocols, so you are guaranteed success. Our industry credentials and involvement include:

- Quality Pro Certification
- National Pest Management Association
- State Pest Management Associations
- National Apartment Association
- State Apartment Associations
- Local Apartment Associations
- Local Condominium Associations



#### Guaranteed RESPONSE and RESOLUTION

commitment to you is evident in our: Money-Back Guarantee No Charge for Call Backs Same Day Response 24-Hour Resolution Local service centers for better response times

#### Beyond PEST Prevention

Our award-winning service is also available in these other programs:

- · Bed Bug Elimination
- Exterior Rodent Control
- Mosquito Abatement
- Bird Control
- Termite Protection
- Landscape Services



1-888-2MASSEY

MasseyServices.com









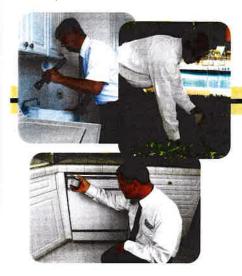
"Your Partner for Success"

#### Keep PESTS from Moving IN

As a property manager, your residents and your reputation depend on you to provide a pest-free environment.

Roaches, ants and rodents...they aren't just an annoyance; they carry harmful diseases that can threaten the health of your residents and ruin your reputation.

That's why Massey Services created our Pest Prevention program and adapted it specifically for multi-family communities.



### PREVENTION – the $Big\,$ Difference

Massey's Pest Prevention was designed with one goal in mind: prevent pests now so you don't have to control them later. That's why we eliminate any pest issues inside your units and then treat the exteriors to prevent them from returning later.



# Our PROGRAM - How It Works and WHAT You Can Expect

We evaluate your current pest issues and build a customized solution for your property. We provide inspections and work with your maintenance staff to review critical and problematic areas. Our trained, certified and insured professionals will document our findings on a comprehensive inspection report for your review at every visit.

Our corrective program with state-of-the-art protocols focus on two areas:

- 1. *Inside*, we eliminate current pest infestations within the units and prevent pests from living, feeding and breeding there.
- 2. Outside, we keep pests from invading the property in the future by focusing on the conditions that are conducive to pest infestations, avenues where they can get in and sources that provide a food supply for pests. We treat the common areas, mulch beds, trash receptacle areas, crawl spaces and areas along the foundation of your buildings.

## Security with YOUR Residents in MIND

Security is top of mind at Massey Services. That's why our team members:

- · Are Fully Uniformed
- Passed Thorough Background Checks
- Wear ID Badges
- · Drive Marked Vehicles
- Always Check In And Out With The Office





**RESPONSIBLE** 

We've been committed to providing environmentally responsible services for more than 20 years. We never indiscriminately spray pesticides, so our service is better for your residents, their pets and our environment.